Integrated Governance.
Smarter Risk Management.
Stronger Compliance.

A unified platform to plan, implement and monitor Governance, Risk and Compliance across your enterprise while building a culture of accountability and resilience.

GOVERNANCE

RISK

COMPLIANCE

CULTURE

> Risk comes from not knowing what you're doing.
> – Warren Buffett

About

Enabling organizations to manage risk, drive compliance and build resilience.

35+ Clients Across Industries

Domain Expertise & Proven Delivery

Long-term Client Relationships

Quality, Reliability & Innovation

Decade Experience

We are a RiskTech company delivering Integrated GRC solutions, risk consulting and training services. Our platform SmartGRC helps organizations simplify risk, compliance and governance—enabling smarter decisions, achieving regulatory excellence and driving business resilience.

Headquartered in Chennai, India with presence in Singapore, Middle East and Africa. We combine deep domain expertise with innovative technology to deliver end-to-end solutions and services.

Integrated GRC Platform

SmartGRC – integrated, intelligent and customizable to your business needs.

Risk & Compliance Consulting

Helping organizations build robust risk frameworks, ensure compliance and strengthen governance.

Training & Capability Building

Industry-aligned training programs to build risk-aware and future-ready teams.

Industries We Serve

Banking

Healthcare

Energy

Manufacturing

Emerging Tech

Hospitality

Infrastructure

IT

Unified Governance, Risk & Compliance (GRC) Platform

MySmartGRC is an enterprise-grade Governance, Risk & Compliance platform developed by Lissomsoft Technologies LLP to help organizations manage risks, strengthen compliance, improve operational resilience, and achieve centralized governance across business functions.

- Identify and manage enterprise risks
- Improve compliance visibility
- Strengthen operational controls
- Enhance business continuity
- Monitor third-party and fraud risks
- Achieve audit-ready operations
- Centralize governance workflows

CORE PRODUCT MODULES

- Operational Risk Management
- Third-Party Risk Management
- Business Continuity Management
- Fraud Risk Management
- Contracts & Litigation Management
- Information Security Management System (ISMS)
- Compliance Management System (CMS)

KEY HIGHLIGHTS

- Centralized Risk Visibility
- Real-Time Monitoring & Dashboards
- Audit & Compliance Readiness
- Automated Governance Workflows
- Enterprise Security & Control Management
- Scalable GRC Architecture

CASE STUDIES

Real Challenges. Smart Solutions. Measurable Impact.

MySmartGRC empowers organizations across industries to strengthen governance, manage risks, ensure compliance and achieve operational excellence.

BFSI

Challenge
- Complex regulatory requirements
- Manual risk and compliance tracking
- Limited visibility across functions

MySmartGRC Solution
- Integrated GRC platform
- Automated compliance monitoring
- Centralized risk management
- Real-time dashboards

Business Impact
- Improved compliance visibility
- Faster audit readiness
- Strengthened risk management
- Better regulatory adherence

INSURANCE

Challenge
- High volume of regulatory compliances
- Disparate systems and data silos
- Delayed audit readiness

MySmartGRC Solution
- Compliance Management System
- Policy & control management
- Workflow automation
- Real-time reporting & analytics

Business Impact
- Better compliance adherence
- Reduced manual effort
- Greater governance transperency
- Timely audit readiness

BANKING

Challenge
- Operational risks and incidents tracking was manual
- Lack of centralized risk visibility
- High dependency on spreadsheets

MySmartGRC Solution
- Operational Risk Management
- Incident & Loss Event Management
- Real-time MIS & Analytics
- Automated workflows

Business Impact
- Centralized risk visibility
- Faster incident resolution
- Better decision-making with real-time insights
- Improved operational efficiency

MICROFINANCE

Challenge
- Limited visibility of field operations and risks
- Manual reporting and delays
- Compliance adherence challenges

MySmartGRC Solution
- Customized GRC workflows
- Automated compliance tracking
- Risk & control monitoring
- Mobile-friendly access

Business Impact
- Better monitoring of field operations
- Improved compliance adherence
- Enhanced operational efficiency
- Reduced turnaround time

NBFC
(NON-BANKING FINANCIAL COMPANY)

Challenge
- Managing multiple compliances across entities
- Inconsistent processes
- Audit and regulatory pressure

MySmartGRC Solution
- Centralized Compliance Management
- Automated reminders & escalations
- Audit trail & documentation
- Workflow-based approvals

Business Impact
- Standardized compliance processes
- Faster audit readiness
- Stronger governance and control
- Reduced compliance risks

WHY IT MATTERS
One Platform.
Every Advantage.

- Strengthened Governance
- Regulatory Compliance
- Proactive Risk Management
- Operational Resilience
- Audit Readiness
- Better Business Outcomes

OPERATIONAL
RISK MANAGEMENT

Operational Risk Management is a systematic approach to identify, assess, monitor, and mitigate risks arising from inadequate or failed internal processes, people, systems, or from external events. It helps organizations minimize disruptions, reduce losses, improve resilience, and ensure efficient and compliant operations.

KEY FEATURES

Risk Identification
Identify operational risks across processes, people, technology, and external factors.

Risk Assessment
Evaluate likelihood and impact to prioritize risks effectively.

Risk Monitoring
Real-time monitoring using KRIs and dashboards for continuous risk visibility.

Incident & Loss Event Management
Capture, track, and manage incidents and loss events throughout their lifecycle.

Root Cause Analysis
Analyze underlying causes to prevent recurrence and improve processes.

Risk Mitigation & Control
Define and track mitigation plans and control effectiveness to reduce risk exposure.

BUSINESS BENEFITS

- Reduce Operational Losses
- Improve Compliance & Governance
- Enhance Decision Making
- Increase Resilience & Business Continuity
- Strengthen Operational Efficiency

THIRD-PARTY RISK MANAGEMENT

Third-Party Risk Management is the process of identifying, assessing, monitoring, and mitigating risks associated with external vendors, suppliers, partners, and service providers. It helps organizations ensure compliance, protect reputation, and build a secure and resilient third-party ecosystem.

KEY FEATURES

Vendor Risk Profiling
Create comprehensive risk profiles for all third parties.

Ongoing Monitoring
Track vendor performance, risk indicators, and changes continuously.

Risk Scoring & Classification
Score and classify vendors based on predefined risk models and criteria.

Centralized Information
Maintain all vendor-related information in a single centralized repository.

Contract & SLA Management
Manage contracts, SLAs, and compliance obligations effectively.

Alerts & Notifications
Receive automated alerts for high-risk events, contract renewals, and compliance.

BUSINESS BENEFITS

- Reduce Third-Party Risks
- Ensure Regulatory Compliance
- Strengthen Vendor Relationships
- Protect Financial & Reputation Value
- Improve Operational Resilience
- Drive Better Decision Making

BUSINESS CONTINUITY MANAGEMENT

Business Continuity Management (BCM) is a structured approach that helps organizations prepare, respond, and recover from unexpected disruptions while ensuring critical business operations continue with minimal impact. It improves operational resilience, crisis response, and recovery readiness.

KEY FEATURES

- **Business Impact Analysis (BIA)** Identify critical processes, dependencies, and potential impacts of disruptions.
- **Crisis Management & Call Tree** Streamline communication and escalation during critical events.
- **BCM Risk Assessment** Assess threats and vulnerabilities that could disrupt business operations.
- **Emergency Response Readiness** Prepare teams, define roles, and establish response procedures.
- **Recovery Planning & Governance** Develop recovery strategies, plans, and governance for business continuity.
- **Training, Testing & Drills** Conduct training and simulations to ensure effective preparedness.
- **Operational Continuity Monitoring** Continuously monitor plans, controls, and recovery readiness.
- **ISO 22301 Aligned Framework** Built on ISO 22301 best practices for a robust BCM program.

BUSINESS BENEFITS

- Reduce Business Downtime
- Improve Organizational Resilience
- Faster Recovery During Disruptions
- Strengthen Compliance & Governance
- Improve Crisis Response Coordination
- Ensure Operational Stability

MySmartGRC BCM solution helps organizations strengthen resilience, ensure continuity, and recover faster from disruptions with confidence.

FRAUD RISK MANAGEMENT

Fraud Risk Management is a proactive approach to prevent, detect, investigate, and respond to fraudulent activities that could impact an organization's financial health, reputation, and operations. It combines people, processes, technology, and intelligence to minimize fraud exposure and strengthen governance and compliance.

KEY FEATURES

Fraud Risk Assessment
Identify fraud risks across processes, channels, and business units.

Fraud Prevention & Controls
Design and implement preventive controls and policy frameworks.

Fraud Detection & Monitoring
Leverage rules, analytics, and AI to detect suspicious activities in real time.

Investigation Management
Streamline fraud investigations with case management workflows.

Case Management & Workflow
Track, manage, and resolve fraud cases efficiently with audit-ready trails.

Whistleblower Management
Securely capture, manage, and act on whistleblower reports.

Reporting & Analytics
Gain actionable insights with dashboards, trend analysis, and fraud metrics.

Regulatory Compliance
Ensure compliance with anti-fraud laws, standards, and internal policies.

01 IDENTIFY
Identify fraud risks and vulnerabilities across the organization.

02 PREVENT
Implement controls, policies, and awareness to prevent fraud.

03 DETECT
Monitor transactions and activities to detect suspicious behavior.

04 INVESTIGATE
Investigate and analyze fraud cases with structured workflows.

05 RESPOND
Take corrective action and resolve cases effectively.

06 IMPROVE
Learn from insights and strengthen controls continuously.

BUSINESS BENEFITS

- Reduce Fraud Losses
- Strengthen Trust & Reputation
- Ensure Regulatory Compliance
- Improve Operational Efficiency
- Data-Driven Decisions & Insights
- Enhance Governance & Accountability

MySmartGRC Fraud Risk Management solution helps organizations proactively prevent fraud, detect threats early, and respond effectively to safeguard value and build a culture of integrity.

CONTRACTS & LITIGATION MANAGEMENT

Streamline. Manage. Mitigate. Succeed.

A comprehensive solution to manage your contracts and litigation matters efficiently, reduce risks, ensure compliance, and support better decision-making.

KEY CAPABILITIES

Contract Repository
Centralized repository for all contracts with advanced search and access control.

Contract Lifecycle Management
Automate end-to-end contract processes from creation, review, approval to renewal.

Obligations & Alerts
Track key obligations and deadlines with automated alerts and notifications.

Reports & Dashboards
Real-time insights with customizable reports and dashboards for better decision-making.

Litigation Tracking
Track and manage all litigation cases, hearings, and related activities in one place.

Task & Hearing Management
Manage tasks, court hearings, documents, and deadlines efficiently.

Document Management
Secure storage and easy retrieval of all contract and litigation documents.

Compliance & Risk Management
Ensure compliance, mitigate risks, and maintain audit readiness.

01 CREATE & DRAFT

02 REVIEW & APPROVAL

03 EXECUTION & STORAGE

04 MONITOR & MANAGE

05 RENEWAL & OBLIGATIONS

06 LITIGATION TRACKING

BUSINESS BENEFITS

Reduce Risk
Mitigate contractual and legal risks with proactive management.

Improve Visibility
Gain complete visibility into contracts and litigation matters.

Ensure Compliance
Stay compliant with policies, regulations, and obligations.

Increase Efficiency
Automate workflows and reduce manual efforts.

Save Costs
Reduce legal costs and avoid penalties with effective management.

Better Decision-Making
Make informed decisions with real-time data and insights.

Our Contracts and Litigation Management solution empowers your legal and business teams to manage contracts and litigation efficiently, minimize risks, and drive better business outcomes.

INFORMATION SECURITY MANAGEMENT SYSTEM (ISMS)

Secure Information. Manage Risk. Ensure Compliance.

MySmartGRC ISMS helps organizations establish, implement, maintain and continuously improve an Information Security Management System to protect information assets, manage risks, and ensure compliance with global standards like **ISO/IEC 27001.**

KEY CAPABILITIES

Information Risk Assessment
Identify, analyze and evaluate information security risks.

Security Policy & Controls
Define policies, controls and procedures aligned with business and compliance requirements.

Incident Management
Detect, respond and manage security incidents effectively to minimize impact.

Compliance & Audit Management
Ensure compliance with ISO/IEC 27001 and other regulatory requirements.

Monitoring & Continuous Improvement
Monitor performance, conduct audits and drive continuous improvement of ISMS.

BUSINESS BENEFITS

Protect Information Assets
Safeguard critical data and intellectual property.

Reduce Risks
Identify and mitigate security risks proactively.

Ensure Compliance
Meet ISO/IEC 27001 and regulatory requirements.

Improve Operational Efficiency
Standardize processes and enhance security maturity.

Build Trust & Reputation
Strengthen stakeholder confidence and business resilience.

COMPLIANCE MANAGEMENT SYSTEM (CMS)

Simplify Compliance. Reduce Risk. Strengthen Governance.

MySmartGRC CMS helps organizations streamline compliance processes, monitor regulatory requirements, and ensure adherence to policies and standards – reducing risk and building a culture of accountability.

OVERVIEW

Our CMS centralizes compliance obligations, automates monitoring, manages assessments, and maintains audit-ready documentation to ensure regulatory compliance and operational excellence.

KEY CAPABILITIES

Compliance Planning
Define frameworks, obligations and control requirements.

Obligation Tracking
Track regulatory changes and maintain obligation registers.

Risk & Control Management
Assess risks and implement effective controls.

Assessments & Monitoring
Conduct self-assessments and monitor compliance status.

Reporting & Audit Readiness
Generate reports and maintain evidence for audits.

BUSINESS BENEFITS

Ensure Regulatory Compliance
Stay compliant with laws, regulations, and industry standards.

Reduce Compliance Risk
Identify and mitigate compliance gaps proactively.

Improve Operational Efficiency
Automate processes and reduce manual effort.

Enhance Visibility & Control
Gain real-time visibility into compliance status.

Build Trust & Reputation
Demonstrate commitment to compliance and governance excellence.

SUPPORT MODEL

Reliable. Responsive. Results-driven.

01 EMAIL SUPPORT

Dedicated email support channel for all service requests and queries.

02 L1 / L2 / L3 SUPPORT MODEL

Tiered support structure ensuring efficient issue resolution and escalation.

03 SLA-BASED SUPPORT SERVICES

Defined SLAs ensuring timely response and resolution with measurable commitments.

04 ISSUE TRACKING & ESCALATION MATRIX

Structured tracking and escalation process to ensure transparency and timely resolution.

05 PATCH & RELEASE MANAGEMENT

Proactive patch management and controlled releases to ensure system stability and security.

06 PRODUCTION SUPPORT

End-to-end support for production environments to ensure smooth and uninterrupted operations.

07 HYPERCARE SUPPORT

Extended post-go-live support to ensure stability, performance and quick issue resolution.

Our support model is designed to deliver fast, effective and reliable support at every step of your journey.

- Timely Response & Resolution
- Quality & Reliability
- Continuous Improvement
- Customer First